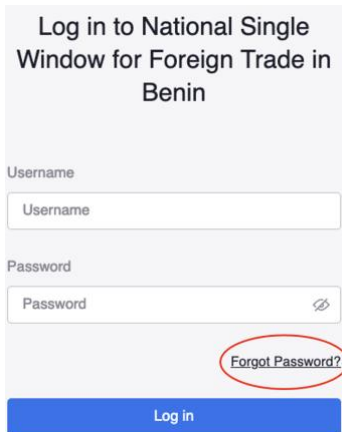


Dear GUCE user,

The migration of GUCE users to a more secure platform initially scheduled for Tuesday 1 October has been postponed to Monday, October 7th 2024.

Therefore, from 07 October 2024, please follow the steps below for your first connection to GUCE after the migration:

1. Access the GUCE portal, then click on the 'Login' button.
On the form displayed, click on "Forgot password?" Do not enter your username or password!



Log in to National Single Window for Foreign Trade in Benin

Username

Username

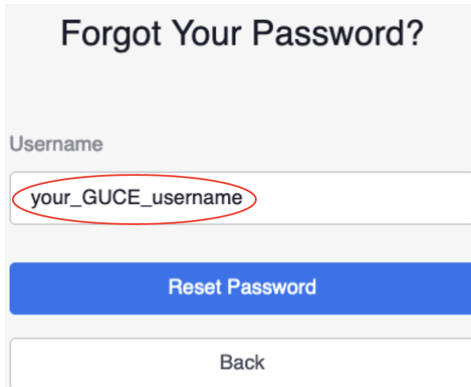
Password

Password

Forgot Password?

Log in

2. On the next window, enter your GUCE connection username and click on "Reset Password"



Forgot Your Password?

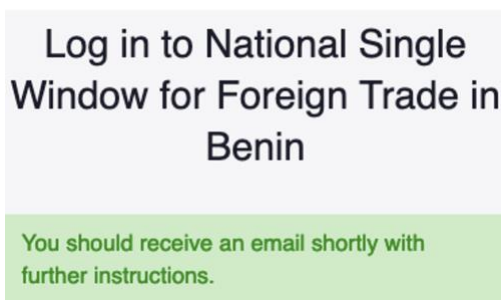
Username

your_GUCE_username

Reset Password

Back

3. The message displayed notifies you that an email has been sent to your address «Email» (the one you provided at the creation of your GUCE account)



Log in to National Single Window for Foreign Trade in Benin

You should receive an email shortly with further instructions.

Content of the email you will receive...

We have just received a request to reset your GUCE account password. If you are the originator of this request, please click on the link below to update it, otherwise please ignore this message. No changes will be made to your account in this case.

[Link to reset your password](#) (This link expires in {30} minutes.)

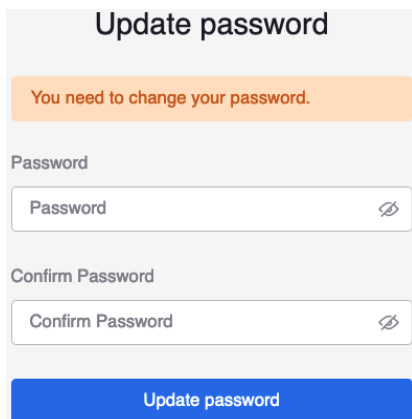
Your password must be at least 8 characters long and must contain at least:

- An upper case letter
- A lower case letter
- A number
- A special character (example: !@%&+...)

GUCE Support Team

For any further information about this password reset, please contact the Customer Support on telephone numbers +(229) 69 49 46 72 / 69 49 46 73 / 98 71 33 33 / 98 71 44 44 or by email at support@guce.gouv.bj.

4. Click on the link in the e-mail, then enter your new password in the correct format (length, upper case, lower case, numbers, special characters).



Update password

You need to change your password.

Password

Confirm Password

Update password

Thank you in advance for your understanding.

For any further information about this password reset, please contact the Customer Support on telephone numbers +(229) 69 49 46 72 / 69 49 46 73 / 98 71 33 33 / 98 71 44 44 or by email at support@guce.gouv.bj.